

# CATALOGUE OF EPR ACTIVITIES AND SERVICES 2019 – draft version 08-02-19

This catalogue outlines the main activities for mutual learning and training meetings organised by EPR for members and for the public in the coming year, as well as services that members of the network can benefit from. Dates, further information about the individual activities and registration information will be circulated as soon as they are available and posted on the website.

EPR strategic objectives:

1. *EPR provides and facilitates valuable learning and development opportunities*
2. *EPR equips members to address trends impacting service delivery*
3. *EPR network of innovative organisations grows*
4. *EPR contributes to policy discussions based on members' expertise*

The secretariat is there to support members and in 2019 EPR will have a stronger focus on mutual learning and connecting members with common interests through ad hoc meetings, in addition to the topics covered by the activities below. Policy work will be focused on a number of key issues.

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## Meetings with dates already set

### Exchange of good practice and mutual learning – using ICF

6<sup>th</sup> March afternoon, Brussels (EPR Offices)

*Aim: promote mutual learning, map good practices/initiatives in the field, prevent duplication of initiatives/ensure organisations can learn from what has already been done by some members, discuss if future joint work would be relevant, such as a common project,*

This meeting is designed to provide the space for members to present their activities related to the use of ICF, with a focus on recent and planned developments. This event will be further developed with EPR members via a mini needs assessment in the coming days. Many members have expressed an interest in sharing on this topic.

### National Awareness Raising Event – Socio-professional Rehabilitation

7<sup>th</sup> March, Brussels

*Aim: promote mutual learning, bring in relevant external expertise, raise profile of EPR, gather information on and raise awareness of good practices, promote cooperation with RI*

EPR will host together with Rehabilitation International and the Belgian Institute for Health and Disability Insurance a mini-conference for socio-professional rehabilitation.

The conference will address various topics around the broad theme of socio-professional rehabilitation, such as the following: Return to work, Chronic pain, Mental Health, Caregivers in the workplace, Innovation, Musculoskeletal diseases, Care paths and Early intervention.

For those topics, a call for abstracts to contribute to the programme has been launched. If you would like to present a good practice in one of the sessions, more info in the call for abstracts [here \(by 30th Jan\)](#). EPR can cover the travel related costs of members that are accepted to speak, and potentially additional participants. There is a small fee of 25€ for EPR and RI members, and 50€ for others.

The programme will be circulated once developed. Further information see [here](#).

### Annual Conference 2019 – Doing More with Less – Inspiration for Quality Services (working title)

3<sup>rd</sup> June – GA, Coordinators, visit Astangu (Astangu)

4-5 June – Conference (Nordic Hotel Forum)

*Aim: promote mutual learning, bring in relevant external expertise, provide a space for reflection, promote networking among members, promote the value of EPR membership*

Participants will hear from keynote experts, then responses from a small panel representing providers, users and policy maker followed by space to reflect on the input in group discussions. The afternoon will see in-depth mutual learning in 4 parallel workshops addressing Employment, Independent Living, Management and Information technology from the perspective of the theme. The second day will feature a session as follow up on the KA3 project with young people, hear back from the workshops, brainstorm in groups about follow up in different themes and hear from a closing inspirational speaker.

There will be an optional social activity in the afternoon that follows.

The dedicated webpage can be found [here](#).

## Meetings with dates to be confirmed

### National Awareness Raising Event- Labour Market Inclusion France

September, Rennes

*Aim: promote mutual learning, bring in external expertise, raise profile of EPR, gather information on and raise awareness of good practices, increase understanding of relevant EU policy and link to national policy among stakeholders*

This 1-day event is being organised with Fagerh and national network L'Adapt. It would include interventions on EU policy and its relevance for national level, policy discussions, sharing of good practices, discussions with employers and recommendations from the public to policy makers; raising awareness of and promote solutions to promote employment of pwd.

### National awareness-raising event: Social inclusion and quality services

Location TBC

*Aim: promote mutual learning, raise profile of EPR and EQUASS, gather information on and raise awareness of good practices, increase understanding of relevant EU policy and link to national policy among stakeholders, raise awareness of and promote solutions to promote inclusion of pwd*

This 1-day event addresses the role of quality services in ensuring social inclusion of pwd. It would include interventions on EU policy and relevance for national level, policy discussions, sharing of good practices, discussions with users and will develop recommendations. It will examine how the EVQF and EQUASS system support inclusion.

### Mutual learning – mental health

Valladolid, Spain

The mental health working group met online on the 24<sup>th</sup> Jan to discuss the mutual learning activities for 2019. One topic to be addressed will be developing resources for service providers linked to mental health/wellbeing and work, taking into account the recovery concept, with a focus on burnout prevention, tackling stress and services for work inclusion.

### Case management for social and labour market inclusion

Location TBC

*Aim: promote mutual learning, discuss potential follow-up activity*

EPR will organise a benchlearning activity where members will share and compare experiences of case management, challenges and solutions, including systems to manage information about clients. This event will be further developed with interested EPR members.

### Benchlearning group - Service Impact on Quality of Life

*Aim: assess the impact of the organisation's services, promote mutual learning, gather good practices*

The group on Service Impact on Quality of Life will continue to benchmark their evaluation findings and reflect on potential simplifications to the system as well as the possibility of creating an online version of the questionnaire. Donal McAnaney will continue to evaluate the findings of the different centres. The development of a simplified version of the survey as well as developing an online version will be pursued.

Reflections on quality of life for people with severe disabilities will be gathered to feed into the Quality of Life for all project. Objectives: stimulate mutual learning and factors in the quality of life for pwd.

## Workshop for Directors – possible topic: dealing with complex changing environments to maintain quality service provision

October, Athens (Theotokos)

*Aim: Learning from an expert and applying methodologies to own organisation, networking among directors/managers*

The current proposal for the workshop to address how to engage staff and lead to be able to thrive in providing quality services in a changing, challenging environment in examining methods supporting incremental change, adapting to change and leading for change. It would feature a social dinner.

## Pilot EPR–EPSR DAYS; social rights study visit

Various countries

*Aim: further build connections between members, improve secretariat knowledge of members, facilitate one to one in-depth mutual learning, gather more information about good practices, draw conclusions about good practices for other members,*

EPR will pilot 4 study visits (in the same week) to link the implementation of the European Pillar of Social Rights (EPSR) to service delivery good practice. Members will be invited to consider if they would like to host the study visit and discussion or send someone to participate. Members will be matched based on their interest on a principle of the EPSR: employment support, education and training, long-term care, social inclusion. The Secretary General or one of the Officers would participate as well.

The visitors would have a tour of the hosting organisation. Representatives of the hosting organization and users will present their practices/services or a specific practice in more detail, and the visitor will present their good practice/s. There will then be a facilitated discussion led by the representative of the secretariat to facilitate the mutual learning and to draw conclusions and recommendations, including about how to implement the principle well.

EPR can cover the costs of at least one person's travel and accommodation from the sending organisation to participate, and a lunch for around 15 people at the hosting organisation.

## Study and Public Affairs event: Social enterprises

Brussels, November/December

*Aim: gather more information about good practices, promote mutual learning among members, draw conclusions about good practices for other members, make recommendations about how social enterprises can be supported.*

Following the 2018 research and public affairs event and based on the research methodology, EPR will analyse social enterprises for the employment of PWD from the EPR membership based on interviews with key staff. The presence and impact of success factors identified by the 2018 research on the enterprises will be examined. A call for good practices will be sent out and members with known social enterprises will be approached.

EPR will present the study on good practices in social enterprise (see above) for discussion at the event. Enterprises featured would present their success factors and experiences. The event would be organised with partners, including EASPD. Participants, including EU policy makers, would be invited to reflect on the findings. The event would include a networking light lunch.

## Conference on quality of services

*Aim: promote mutual learning, gather good practice, raise EPR/EQUASS profile*

The event will include plenary sessions and workshops about new concepts, best practices and EU initiatives on quality in the sector, EU projects, service-user perspectives.

## Online meetings

### Webmeeting – volunteering, volunteers and students

Q1, online

*Aim: promote mutual learning, gather good practice, consider if future joint work would be of interest*

An online meeting would be organised for members to share how they work with volunteers and students, the challenges associated with this, how they meet challenges and how they would like to develop further. The possibility of a follow-up activity would be discussed

### Webinar - Autism and social inclusion

*Aim: promote mutual learning, gather good practice*

EPR and members will identify an interesting EU-funded project or programme to promote the social inclusion of people on the autistic spectrum. The project coordinator will be invited to present and attendees will also exchange on good practices developed in their own organization. Based on their own experience, attendees will be invited to share some key success factors to effectively develop services supporting the social inclusion of people in the autistic spectrum

### Webinar – supported employment

*Aim: promote mutual learning, gather good practice*

EPR will work together with EUSE to organize a webinar on supported employment, where EPR and EUSE's members will be invited to share programmes and success factors.

EPR is currently developing a project related to supported employment, on job coaches. Depending on how that project develops this activity will be coordinated with the participating organisations.

### Webinar – Happiness in the workplace for quality services

*Aim: promote mutual learning, gather good practice*

This webinar will hear from good practice relating to measuring happiness in the workplace. Participants would also discuss the findings of the 2019 study on staff engagement and motivation based on good practices, to be published soon.

## Other Services

### Matchmaking

*Aim: promote mutual learning, facilitate connections between members, gather good practice*

EPR will organise ad hoc web or phone meetings between members on topics of mutual interests not covered already by other mutual learning activities. Interests will be identified through needs assessments, conducted online or in person. Follow up activities may be planned.

### EU Funding support service

*Aim: Easing EPR members' access to EU funding programs hence increasing their participation in EU funded projects and increasing income from projects for EPR.*

The EPR secretariat will produce and publish EU funding alerts to inform EPR members about relevant EU funding calls, presenting the essential and tailored information. The Secretariat will proactively and in response to specific requests, identify potential partners, draft and edit project applications.

## Online Resources

### Knowledge Hub

*Aim: facilitate access to information about good practices, disability and social service related terms and understanding of EU issues*

EPR continues to build the base. The focus for 2019 will be gathering information about relevant EU projects and good practices outside of the EPR network, as well as quality-related concepts. <https://knowledge.epr.equass.be/>

### Observatory of Trends

*Aim: help equip members to address trends impacting service delivery*

The theme for the 2019 Annual Conference will be “doing more with less” and EPR will work with members to identify a specific topic within that to develop on the observatory of trends; gathering resources from members and writing an analytical paper designed to help members understand the trend and how it could impact their work.

### EPR online member forum

*Aim: facilitate connections between members, enable members to access relevant resources*

This online forum provides a space for members to consult other members' needs assessments, put a call out for project partners, share research information or ask questions to other members. To access the forum an individual must register. The forum can be accessed here: <https://www.epr.eu/forums/> ~ ~ <https://www.epr.eu/register/>

### E-learning module on partnerships with employers

*Aim: promote mutual learning, facilitate access to information about good practices, enable members to access relevant resources*

Building on resources and good practices gathered during previous mutual learning meetings, and the toolkit being developed, EPR will build an online depository of resources on effective strategies to develop, support and maintain partnerships with companies.

The resources will include key success factors, examples of already existing services and an online database of companies (national and international) EPR members are collaborating with.

The resources will be accessed via our platform on teachable, where you can already consult resources on mainstreamed services, co-production and mental health and quality of life: <https://epr.teachable.com/>