



Call FOR TENDER

Research on quality regulations and quality trends in Europe, focusing on vocational rehabilitation

EPR is a network of service providers to people with disabilities committed to high quality service delivery. EPR's mission is to build the capacity of its members to provide sustainable, high quality services through mutual learning and training.

1.Tender specification

EPR is looking for a Researcher/Research team to research quality regulations, systems and trends in Europe building on research carried out in 2019¹.

2. Main elements of work

Gather and analyse information on regulations, quality requirements and trends in quality of social services in 8 countries, focusing on vocational rehabilitation, and produce a comparative analysis, building on the research and analysis of the 2019 study.

3. Task description

- a) Drawing from the questionnaire and topics covered by the research in 2019, develop an interview template and arrange and carry out interviews with key stakeholders on the above topic in 8 countries. The research should also incorporate stakeholders' knowledge and understanding of the European Pillar of Social Rights as it relates to quality services.
- b) Conduct desk research into quality requirements and initiatives in the respective countries to complement the primary research
- c) Write 8 country case studies based on the above research
- d) Provide a short synthetic overview and analysis of the results, building on the analysis of the 2019 research previously referenced
- e) Work with the EPR Secretariat to develop conclusions and recommendations

4.Deadlines

4.1 Deadline for application: 28/08/20

4.2 Selected applicants are expected to take on the assignment as soon as possible

4.3 Completion of tasks: All final deliverables should be submitted no later than 31/12/2020

¹ <https://www.epr.eu/publications/mapping-systems-and-trends-in-quality-social-services-for-social-inclusion/>

5. Expertise required

The researcher(s) will be expected to demonstrate:

- Proven experience in coordinating international research projects and collaborative work;
- Solid academic and/or professional background with regards to the social service sectors; experience relating to quality an added value;
- Experience in data collection, analysis and presentation;
- Experience of writing accessible reports for an NGO and/or EU/national organisation readership;
- Excellent command of English (written and oral);
- An operational approach to the integration of good management principles, including correct personal data management in line with the requirements of the GDPR

6. Selection and award criteria

The applicant(s) should submit the following documents by the 31/08/20; 23:59 CET:

- A text describing their expertise and explaining why they are the right candidate(-s) for the assignment (not more than 2 pages).
- A proposal for how the work would be carried out
- CV(s), including the list of published articles, reports, studies if relevant.

7. Content of the bids

The tenderer will ensure that their bid clearly identifies how they meet the selection criteria.

8. Payments and standard contract

Payment will be made in 2 instalments: 40% of the total will be paid upon signature of the contract and the remaining 60% will be paid upon reception of the deliverables.

All deliverables are subject to revision and approval by EPR.

Only validated deliverables will be accepted and fully compensated.

The Contract will be drawn up between EPR and the contractor.

8. Price

The estimated price is max. EUR 6000, all taxes included. The contract will be awarded to the tenderer whose offer represents the best value for money, taking into account the quality of the submitted documents and individual expertise. The contract will only be awarded to a tenderer who clearly proves to have knowledge, experience and expertise which matches at least 70% of the selection criteria.

9. Contact Details

Please send your bids to Laura Jones, Secretary General, EPR, ljones@epr.eu