



Digital Skills Working Group

21 April 2026, 10:00-12:00 CEST
Online meeting (Teams)

DRAFT AGENDA

Link to join the meeting on Teams [here](#)

09:50 - 10:00	<i>Test and try access, video and audio for the online session in Teams</i>
10:00 - 10:05	Opening
10:05 - 10:20	Introductions Introduce yourself, your work & your organisation, and pass on to a colleague.
10:20 - 10:30	Members' news and updates If you wish to present your update here, please let us know prior to the meeting with your registration or by email to cbeser@epr.eu or elueder@epr.eu
10:30 - 10:55	Basic digital skills training – drafting an EPR guidance note <ul style="list-style-type: none">• The essential elements of basic digital skills training• Ensuring inclusion and access to training for people with disabilities• Recognition and certification of basic digital skills
10:55 - 11:25	How clients and students use AI Roundtable on the role and impact of Artificial intelligence (AI) on the life, work, social interactions and behaviours of clients, students and service users
11:25 - 11:55	Protection from digital harm vs Promotion of digital resilience Exchange of views on national trends and developments with limitations of access to social media and/or mobile phones
11:55 - 12:00	Wrap-up and closing of the meeting Next meeting and activities until then

If not done already, please [register](#) to the meeting.

For any questions, feel free to contact us via email to cbeser@epr.eu or elueder@epr.eu



This event receives financial support from the European Union, from the CERV programme.