

Ensuring Quality Services and Quality of Life: Tools to measure and improve services for people with a disability; looking at Greece and Europe.

**19 December 2023, 14:00 – 17:00 CET, Brussels time/ (15:00 – 18:00 EE),
Greek time**

Online, Zoom (link sent to registered participants by email)

AGENDA

- 14:00** **Welcome and Introductions**
European Platform for Rehabilitation, Theotokos Foundation
- 14:25** **Services of Excellence? Initiatives from the European Commission**
Rosita Scanferla, Directorate General for Employment, Social affairs & inclusion Unit D3 –
Disability and Inclusion, European Commission
- 14:35** **Quality assurance – what is it and how does it support service
improvement?**
Laura Jones, Consultant for EQUASS
Q&A
- 14:55** **The impact of implementing a quality assurance system – experiences with
EQUASS**
Maria Melaniti, Quality Officer, Theotokos Foundation
Q&A
- 15:15** **Discover the QIAT: A tool to measure services' impact on quality of life**
Prof. Donal McAnaney
Q&A
- 15:40** **Break**
- 15:55** **Staff: The foundation of quality services**
Good practices motivating and supporting staff from across Europe
Eberhard Lueder, EPR Community and Services Manager
- 16:10** **Supporting the sector in Greece**
The work of The Net / To Diktyo
Mr Papadakis, President
- 16:30** **Discussion**
- 16:50** **Conclusions**

Registration and practical information

To register for this event, please fill in the online registration form [here](#).

The deadline to register is 18th of December 2023 18:00 CET.



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