

EPR Awareness-raising Webinar

AI for the delivery of services for persons with disabilities

17 December 2025, 14:00 – 16:00 CET

Online, Zoom

Objective of the webinar

Artificial Intelligence (AI) has exponentially developed in the past years and, in response, the EU has developed new policies and strategies around this technology. The [AI Act](#), which entered into force in 2024, classifies AI systems into different risk categories including prohibited, high-risk, and those subject to transparency obligations and sets requirements for each kind. Its goal: to ensure high levels of health, safety and fundamental rights protection. The [AI Continent Action Plan](#) released in April 2024 aims to make the EU a global leader in the AI sector, and it includes the [Apply AI Strategy](#) within its initiatives. The Apply AI Strategy aims to boost AI adoption in 10 key industry sectors, including healthcare and pharmaceuticals, as well as in the public sector (including education).

This webinar will address the following questions:

- What is/ will be the impact of existing and upcoming EU AI policy on services for persons with disabilities and service users/ clients?
- How are services for persons with disabilities implementing AI in their day-to-day? How can AI support services for persons with disabilities mitigate challenges such as staff shortages? What challenges do EPR members experience, and what good practices can they share to overcome them?

This webinar aims to inform participants about the latest EU policies concerning AI, with an impact on the delivery of services for persons with disabilities, as well as tools developed by key stakeholders to understand them better. It will also be an opportunity to learn about how social services across Europe are using AI as well as the challenges and opportunities they face. The webinar also aims to raise awareness about EPR member's perspective on the use of AI by presenting conclusions from EPR's 2024 Annual conference on the topic, subsequent EPR publications, as well as good practices from members. The webinar will collect challenges experienced by members, as well as opportunities and good practices on how AI can support services for persons with disabilities, especially in situations where resource and staff shortages are prevalent.



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AGENDA

- 14:00** **Welcome and Introductions**
Nektaria Sifaki, Head of VET Department, Theotokos Foundation
- 14:10** **State of play: Implementing the AI Act**
Followed by Q&A
Kave Noori, Artificial Intelligence Policy Officer, European Disability Forum
- 14:40** **AI in Social Services: Opportunities, Skill Investments and Regulatory Frameworks**
Followed by Q&A
Mila Shamku, Social Services Europe Coordinator
- 15:00** **AI and New Technologies for Inclusion**
Conclusions of EPR 2024 Annual Conference, and briefing on the Ethical Use of AI
Clara Beser, EPR Policy Officer
- 15:25** **EPR members' good practices: how are services using AI?**
Followed by Q&A
Giada Venier, EU Policy Officer, Fondazione Don Gnocchi
Modolf Moen, Digitalization and Communications Manager, Arbeid & Inkludering
- 15:55** **Conclusions and closing remarks**
Clara Beser, EPR Policy Officer
- 16:00** ***End of Webinar***

REGISTRATION

To register for this Webinar, please fill in the online registration form [here](#).