

## Public Affairs Event - Resilience, creativity and co-production of services during COVID-19

1 December 2021, 10.00-12.45 CET

Online, via Zoom

Draft Programme

10:00

Welcome and Introduction

10:10

Presentation of findings of the EPR study

*Mathias Maucher*, Senior Program and Project Officer, EPR

10:30

Award of the EPR 2021 Prize; presentation of the practice

*Virginia Carcedo*, Deputy Director of Training, Employment and Transformation of Fundación ONCE & Secretary General of Inserta Empleo

10:50

Runner up prize; presentation of the practice

*Nele Hulselmans*, Staff Member, GTB

11:00

Exchange with the winner and other practices featured in the study; challenges and success factors; Q&A

11:30

Comfort break

11:40

Lessons learnt: what could policy makers and funders do to support quality and resilience services? Panel discussion with stakeholders

*Gunta Anca*, EDF General Secretary; *Michael Backhaus*, Human Resources Manager at Mariaberg; *Thomas Bignal*, Coordinated Action on Social Services; *Monika Chaba*, Policy Officer at the European Commission EGEMPL

12:20

Discussion groups & feedback

12:40

Closing remarks

12:45

End

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### Practical information

This seminar is free and open to the public. To register for this Conference, please fill in the online registration form [here](#). The deadline to register is 29<sup>th</sup> of November.



This event receives financial support from the European Union, from the EU Programme for Employment and Social Innovation (EaSI). For further information please consult: <http://ec.europa.eu/social/easi>