







# Quality and Excellence in services for persons with disabilities:

# Aiming at a European, but locally meaningful, Quality Assurance system in Greece

8 December 2025, 9:30 – 16:00 EET Greek Local Time

Stelios Foundation Conference Hall,

Kidathinaion 22, Athens,

105 58, Greece

If you have not registered or cannot attend in-person, you can follow the NARE online: <a href="https://us02web.zoom.us/j/86761286305?pwd=EzMsFoMLJCFY7un6fGuMV7PnppRcem.1">https://us02web.zoom.us/j/86761286305?pwd=EzMsFoMLJCFY7un6fGuMV7PnppRcem.1</a>

Meeting ID: 867 6128 6305 Passcode: 152594

#### **PROGRAMME**

**Event Moderator**: Ms. Vaia Arsenopoulou, Theotokos Foundation

#### 9:30 Registration

#### 10:00 Welcome and Introductions

Mr. George Papadakis, President of the Board, The NET of Service Providers for Persons with Disabilities

Ms. Domna Maria Michailidou, Minister of Social Cohesion and Family Affairs Ms. Nektaria Sifaki, Board Member, European Platform for Rehabilitation (EPR)

### 10:30 Presentation of EPR and European Union initiatives for the disability sector, rehabilitation and social services of excellence

Ms. Alicia Gómez Campos, Secretary General, European Platform for Rehabilitation (EPR)

### 10:50 The Greek disability service sector = Private, non-profit service providers for persons with disabilities

Ms. Katerina Giannakopoulou, Secretary General, The NET of Service Providers for Persons with Disabilities

#### 11:10 The EQUASS Experience

Ms. Laura Jones. EQUASS consultant

#### 11:40 Coffee Break

\*Programme continued on next page











### 12:00 Improving quality services in Greece; the impact of implementing a quality assurance system, followed by Q&A

Ms. Edite Sobrinho, AFID Diferença Foundation (Portuguese EPR Member)

Ms. Valentina Brecelj, University Rehabilitation Institute (URI) (Slovenian EPR Member)

Ms. Maria Melaniti, Theotokos Foundation (Greek EPR Member)

## 12:40 Discover the QIAT: A tool to measure services' impact on quality of life, followed by Q&A

Professor Donal McAnaney, Pacific Coast University

### 13:10 Campfire groups: Ideas and suggestions for improving quality in services Moderator: Ms. Nektaria Sifaki, Theotokos Foundation

## 13:40 A supporting regulatory framework to implement quality assurance: the Greek perspective

Ms. Kyriaki – Julia Stavridou, Executive Secretary to the Board, The NET of Service Providers for Persons with Disabilities

Ms. Vaia Arsenopoulou, The NET of Service Providers for Persons with Disabilities

Ms. Ioulia Lakka, Ergastiri Panagia Eleousa- Agrinio

Ms Aggelika Alexandropoulou, EKAME - Aigio

Ms. Afroditi Korogiannaki, Theotokos Foundation - Athens

#### 14:25 Conclusions

Ms. Kyriaki – Julia Stavridou, Executive Secretary to the Board, The NET of Service Providers for Persons with Disabilities

Ms. Alicia Gómez Campos, Secretary General, European Platform for Rehabilitation (EPR)

#### 14:45 Lunch

#### Registration and practical information

To register for this event, please fill in the online registration form here.

