

Quality Social Services: a Key to Implement the European Pillar of Social Rights

Call for speakers – Speed dating session

20-21 November, Brussels

Avenue Jules Bordet 13

1140 Brussels

Background

The European Pillar of Social Rights (EPSR) is an initiative of the European Commission to improve the promotion and protection of social rights of EU residents. Launched on April 2017, it contains 20 principles divided into three chapters.

The key focus of the Conference is to present a wide range of Quality Initiatives from across Europe, highlighting experiences from practitioners and experts in the field of support to the EPSR and its principles. It will showcase good practices and innovation and the European Commission will also provide their perspectives on the topic.

One goal of this event is to promote mutual learning on providing quality services, with a focus on the implementation of principles in the Pillar; facilitating exchanges on success factors and how to address challenges. Another goal is to discuss and make recommendations as to how actions at EU level could support quality social services in implementing the principles. Workshops will also give opportunities for participants to learn methods to improve the quality of services and there will be opportunities for networking.

What can I present?

We are looking for practices of quality services in relation to these European Pillar of Social Rights principles and which support service users to understand and access their rights:

- Education, training and life-long learning:

“Everyone has the right to quality and inclusive education.”

- Active support to employment
 - *“Everyone has the right to timely and tailor-made assistance to improve employment or self-employment prospects. This includes the right to receive support for job search, training and re-qualification. Everyone has the right to transfer social protection and training entitlements during professional transitions;*
 - *Young people have the right to continued education, apprenticeship, traineeship or a job offer of good standing within four months of becoming unemployed or leaving education;*
 - *People unemployed have the right to personalised, continuous and consistent support. The long-term unemployed have the right to an in-depth individual assessment at the latest at*

18 months of unemployment.”

- Childcare and support to children
 - *“Children have the right to affordable early childhood education and care of good quality.*
 - *Children have the right to protection from poverty.*
Children from disadvantaged backgrounds have the right to specific measures to enhance equal opportunities.”

- Inclusion of people with disabilities

“People with disabilities have the right to income support that ensures living in dignity, services that enable them to participate in the labour market and in society, and a work environment adapted to their needs.”

- Long-term care

“Everyone has the right to affordable long-term care services of good quality, in particular home-care and community-based services.”

- Housing and assistance for the homeless:

“Access to social housing or housing assistance of good quality shall be provided for those in need.”

Presentations could refer to good practices, national/international projects, models, new programmes, training modules, technological developments/tools, and/or promote the European Pillar of Social Rights.

Format

Mutual learning groups – exchange of good practices

You will have up to 15 minutes to present to a small audience in the main room of the conference. After your presentation, there are 15 minutes for questions and discussion with the group. The idea is to draw out success factors and learning relevant for other organisations. Participants will then have the opportunity to move groups. Dependent on the number of practices proposed, you will probably present twice, in one of the two sessions, and can therefore take part as a regular participant in the other session.

You will receive guidelines to prepare your presentation.

Practical information

To be able to participate in the sessions, please share the following details before the 21st of September.

- 1) Title of the practice/service
- 2) Brief description of the service (150 words max including challenge addressed, success factors, impact – expected or measured)

- 3) How does the service measure or show quality in service provision? (e.g. EQUASS certification, an award)
- 4) Your Name / Organisation / Position / email

Please send this information by email: to Roberto Zanon rzanon@epr.eu (body of the email or with an attachment)

Your submission may be evaluated by the EPR staff prior to approval for the session. You will be notified about the approval within 2 weeks from the date of submission.

Participants accepted to present will be hosted for one night in a pre-booked hotel in Brussels at the expense of EPR during the conference and will pay the lowest conference fee.

Registration a presenter

In order to register as presenter, please answer yes in the box *I wish to present during the mutual learning session* in the Quality Social Services conference Registration form [here](#).

Questions

Questions?

Please feel free to contact Roberto Zanon rzanon@epr.eu.